

## Terms & Conditions

1. Tickets are issued subject to the Rules and Regulations of the venue, event organiser and promoter.
2. Please check your tickets as mistakes cannot always be rectified.
3. A security search of personnel and their bags etc. may be carried out. The event organisers reserve the right to refuse admission to any person.
4. Persons will not be admitted, if in the opinion of the stewards, they are under the influence of alcohol or any illegal substance.
5. Children under the age of 16 are not permitted unless accompanied by an adult.
6. All mobile phones should be switched off during the performance.
7. No dogs except guide/assistance dogs.
8. All ticket holders consent to the filming and sound recording of themselves as members of the audience.
9. Smoke effects, strobe lighting, lasers and loud noises may be used during the performance.
10. A disabled area will be provided for wheelchairs and carer on a first come first served basis for those who registered when booking.
11. Every member of the audience must possess a ticket, which must be produced to gain admission to The Tattoo.
12. Doors open one hour before the performance, please be seated 10 minutes before the start. Latecomers will not be admitted until a suitable break in the programme.
13. Please remain in your seats during the performance; a 20 minute interval is scheduled.
14. The show takes place in the Main Hall of Bracknell Leisure Centre where temporary structures such a seating, lighting rigs, ramps and cabling may be used please take care when accessing the venue.
15. In the event of resale for profit or commercial gain, these tickets will be void.
16. Bracknell Leisure Centre is a NO SMOKING venue, please use the dedicated area marked outside the front entrance.
17. We regret that tickets cannot be exchanged or refunded after purchase.
18. The use of camera, audio and video equipment is prohibited for commercial or professional use within the venue. The organisers reserve the right to cease this use or confiscate such equipment until the end of the performance.
19. Tickets are sold subject to the event organiser's right to alter or vary the programme due to events or circumstances beyond their control without being obliged to refund monies.
20. The venue or event organiser accepts no responsibility for personal properties.
21. The ticket holder has a right only to a seat of a value corresponding to that stated on the ticket and the management reserves the right to provide alterative seats to those specified on the ticket.
22. The ticket holder must comply with all relevant statues, safety announcements and venue regulations whilst attending the event.
23. Breach of any of these conditions or any unacceptable behaviour likely to cause damage, nuisance or injury shall enable the venue or event management to eject you from the venue.